- - Carbon footprint monitoring / ESG
- Retail & Leisure
  - Brownfield development
  - Carbon footprint monitoring / ESG
  - Construction phase
  - Design code
  - Greenfield development
  - Meanwhile use
  - Ongoing tenant experience
  - Ongoing visitor experience
  - Post occupancy
  - Public realm
  - Regeneration
  - Social value monitoring
- Transport
  - Charging points / electric vehicles
  - Low traffic neighbourhood
  - Parking
  - Public transport

Pricing

[?]

Pilot

This package offers single project licences for up to 12 months.

Standard features available include:

- • Award-winning engagement platform
- • Access to our 200K-strong community
- • An engagement hub to host all survey stories
- • Tracking links for campaign optimisation and traffic, campaign & channel analysis
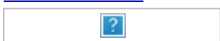
Get started

Most Popular

[?]

Essential

This package offers single, departmental or corporate licenses for 12-48 months.
All standard features available with this package, including:

- • Award-winning engagement platform
- • Navigational and customisable Community Heatmap (including data custom layers)
- • Full social media integration
- • Comment on image & before/after slider

Get started

[?]

Professional

This package offers departmental or corporate licenses for 12-48 months.
All standard features available with this package, including:

- • Unlimited Survey/Proposal tiles
- • Engage with Commonplace Consult: Hidden Comments
- • Engage with Commonplace Select: Invite only
- • Access to our Customer Advisory Board

Get started

Compare the Features

Reach the community

All packages include:

- Award-winning engagement platform, continually upgrade
- Tracking links for campaign optimisation
- Commonplace community access

- Features
- Pilot
- Essential
- Professional

- Paid social media promotion campaign
- ✖
- **+** (Add-on)
- ✔

- Upload existing audience
- ✖
- **+** (Add-on)
- ✔

Best practice setup

All packages include:

- ISO27001 & Cyberessentials certified, GDPR compliant
- GamingAI, Moderation

- Features
- Piliot
- Essential
- Professional

- WYSWYG Editor
- ✔
- ✔
- ✔

- Custom branding and navigation
- **+** (Add-on)
- **+** (Add-on)
- **+** (Add-on)

- Custom URL
- ✖
- **+** (Add-on)
- ✔

- Tiles: Surveys/Proposals
- 3 included
- 6 or unlimited
- unlimited

Engage: Interactive and geospatial mapping

All packages include:

- Community Heatmap proven to deliver higher engagement rates

- Features

- Pilot
- Essential
- Professional

- Navigational map
- ✘
- ✔
- ✔

- Create custom map layer (points, lines, shapes, polygons, key)
- ✘
- ✔
- ✔

- Overlay Commonplace socio-demographic layers
- ✘
- **+** (Add-on)
- ✔

- Display your own geo data layer
- ✘
- **+** (Add-on)
- **+** (Add-on)

- 3D views
- ✘
- **+** (Add-on)
- **+** (Add-on)

▲

Engage: survey and design feedback

All packages include:

- Benchmarked theme-based templates (eg. active travel, housing, climate)
- Engagement hub to host all your survey stories

- Features
- Pilot
- Essential
- Professional

- Accredited templates (e.g. Resident Review, Planning Applications)
- **+** (Add-on)
- **+** (Add-on)
- **+** (Add-on)

- Comment on an image
- ✘
- ✔
- ✔

- Before & after image slider
- ✔
- ✔
- ✔

- Commonplace Consult: Hidden Comments
- ✘
- **+** (Add-on)
- ✔

- Commonplace Select: Invite Only
- ✘
- **+** (Add-on)
- ✔

- Voice capture
- ✖
- **+** (Add-on)
- **+** (Add-on)

- Multi-language
- ✖
- **+** (Add-on)
- **+** (Add-on)

▲

Engage: blended online / offline approach

All packages include:

- Face-to-face Survey mode

- Features
- Pilot
- Essential
- Professional

- Offline survey template with upload
- ✖
- **+** (Add-on)
- ✔

- QR code template
- ✖
- ✔
- ✔

▲

Collaborate: relationship management

All packages include:

- Project timeline
- News posts and emails
- Webchat hours
- Audience filtering & segmentation
- Automated re-engagement emails
- Custom email templates
- Public / private comment reply
- Close the loop: 'You Said, We Did'

- Features
- Pilot
- Essential
- Professional

- BETA Ideas Wall
- ✖
- ✔
- ✔

- BETA Community Stories
- ✖
- ✔
- ✔

- BETA Gamification/Community Chest
- ✖
- ✔
- ✔

▲

Analyse

All packages include:

- Traffic, campaign & channel analysis
- Respondent & contribution analytics
- Chart customisation
- Pivot-based charts
- Advanced filtering
- Table & chart export

- Features
- Pilot
- Essential
- Professional

- Bespoke report
- ✗
- **+** (Add-on)
- **+** (Add-on)

- TrendsAI: Topic/Theme analytics (NLP)
- ✗
- ✓
- ✓

- Advanced NLP
- ✗
- **+** (Add-on)
- **+** (Add-on)

Integrate

- Features
- Pilot
- Essential
- Professional

- Single sign on / OAuth
- ✗
- **+** (Add-on)
- **+** (Add-on)

- Social feeds (Facebook / Twitter)
- ✗
- ✓
- ✓

- Super widget (iframe, maps, web widget)
- ✗
- **+** (Add-on)
- ✓

Customer success & support

All packages include:

- Dedicated customer success manager
- 24/7 online help & learning
- Email support during office hours
- Commonplace best practice community

- Features
- Pilot
- Essential
- Professional

- Webchat support (office hours)

- ✗
- ✓
- ✓

- Phone support (office hours)
- ✗
- ✓
- ✓

- BETA feature access
- ✗
- ✓
- ✓

- Customer Advisory Board
- ✗
- ✗
- ✓

- Digital up-skilling: internal
- ✗
- 3 included
- ✓

Request a Personalised Platform

First Name*

Last name*

e.g. Denver

Email*

e.g. roger@betterplaces.com

Phone number

e.g. 020 1234 4568

Organisation Type*

Please Select ▾

How did you hear about Commonplace.is?*

Please Select ▾

How can we help?

By submitting this form you are automatically subscribed to our fresh industry news and customised advice for your project. You may unsubscribe from our communication at any time, see our Privacy Policy.

404 Not

Submit

Platform

- Platform & Features
- Customer Stories
- Commonplace in Action
- Product Roadmap

Resources

- Blog
- Webinars